

**PROCEEDINGS OF THE PAPER PRESENTATIONS, JOURNAL PUBLICATIONS, RESEARCH THESIS OF THE FACULTY MEMBERS OF HOTEL MANAGEMENT AT S.I.H.M.C.T., LONAVALA-410 401.**

□ Siddiqui,A.N. (2014). “Advent Of Hotel Industry and Service Quality Concepts”. Proceedings of the paper presented in International Conference on “**Emerging trends in Commerce & Social Sciences**” organized by Faculty of Management Sciences,University Of Pune, Pune in association with “International Association of Academicians &Researchers”.

□ Siddiqui,A.N.(2013). “**Customer Relationship Management in Hotels: A case study of five star hotel of Lonavala**”. Proceedings in State Level Seminar on “ Emerging Issues in Corporate Strategies” at Sinhgad Institute of Business Administration and Research, Pune (ISSN-2347-4173)

□ Received research fund of Rs. 1,10,000/- from University of Pune under University research grant scheme vide approval no. CCO/526 (Approval Date: 09 Jan 2013) for Project titled ‘**Competitiveness of Konkan tourism industry: Investigating relationship amongst tourists’ perceptions, satisfaction and service performance for sustainable tourism.**’

□ Koranne,S.P. (2014) ‘Conceptual Study of relationship between service quality and corporate social responsibility with reference to hotel industry’, Proceedings of the paper presented in **National Conference on ‘Corporate Social Responsibility’** Organized by UoP and NBNCO, Lonavala.

□Koranne,S.P. (2014) ‘Conceptual framework of service quality management’, CONFLUENCE – 2014, Proceedings of the paper presented in National Research Conference ‘**Managing Resources for Sustainable Growth**’ organized by UoP and S.K.N.Sinhgad School of Business Management, Ambegaon (Bk.), Pune.

□Koranne,S.P.(2014) Advent of Hotel industry and service quality concepts, Proceedings of the paper presented in International Conference on ‘**Emerging Trends in Commerce & Social Sciences**’ organized by Faculty of Management Sciences, University of Pune in association with INAAR.

□Diwate,R.D.(2013).E-Marketing: Tourism Marketing Practices In Maharashtra.*Paripex-Indian Journal Of Research*,**ISSN/ISBN No: 2250-1991,Published Date: Apr 15, 2013**

□Diwate, R.D. (2013).Eco Tourism: A tool for Preservation of Natural Resources,*Global Research Analysis*,**ISSN/ISBN No: 2277-8160,Published Date Jul 15, 2013**

□Diwate,R.D.(2013).’Latest Trends In The Hospitality & Tourism Industry, Proceedings of the paper presented in a State Level Conference: **Latest Trends In The Hospitality & Tourism Industry**,**ISSN/ISBN No: 978-93-5104-384-3,Published Date: Feb 22, 2013.**

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□ More, S.S. (2014) "Role of women in hospitality & Tourism Industry" presented at the State Level conference on "**Vision 2020: Hospitality and Tourism in India**" at MGV's college of Hotel Management & Catering Technology, Location: Nasik. (ISSN No 9789351378068).

□ More, S.S. (2014) "Role of Human Resource department in hospitality industry" presented at "**International conference on Commerce, Economics and Social Sciences**" at Dubai. (ISSN No: 2277-9310).

□ More, S.S. (2013) "Sales and Marketing of Indian wines" at the International conference on "**Innovative Strategies in Commerce, Management, Engineering, Technology and Social Sciences**" at Goa, India. (ISSN No: 2249-7463)

□ Nath, P.P. (2013). "A Study on Work Life Balance of Women Faculty in Educational Institutes with reference to Lonavala City" published in **International Journal of Yadavrao Tasgaonkar Institute of Management, Technology & Engg.** (ISSN-2277-4726)

□ Nath, P.P. (2012). "How to retain competent employees in the organization". published in **Yadavrao Tasgaonkar International Journal of Management, Technology & Engg.** (ISSN-2277- 4726 - Vol 2 - Issue 2)

□ Deshpande, N.D. (2011), Published a paper on 'A study of supply chain management in hotel operations' in SIOM proceedings on '*A National Seminar on dynamics of distribution and supply chain management*' on 8<sup>th</sup>, 9<sup>th</sup>, 10<sup>th</sup> Feb 2011 with publication; ISBN 978-81-910118-0-7

□ Deshpande, N.D. (2011) 'A study on supply chain management in hotel organizations in Pune' Proceedings of the paper presented in the two-day biennial **International Supply Chain Management Conference** organized jointly by **European Aeronautic Defence and Space Company & Supply Management Institute: EADS-SMI** Endowed Chair, IIM -B and Supply Chain Management Centre; IIM-B on 7<sup>th</sup> & 8<sup>th</sup> January 2011 at the **Indian Institute of Management; IIM - B**. Retrieved, "25.03.14; URL [www.iimb.ernet.in/.../Navneet%20D%20Deshpande.pdf](http://www.iimb.ernet.in/.../Navneet%20D%20Deshpande.pdf)

□ Deshpande, N.D. (2011) 'A study of supply chain management in hotel operations' at SIBACA in the proceedings of '*National Conference on Business strategies for emerging market*' under **QIP**, University of Pune on 25<sup>th</sup>, 26<sup>th</sup> and 27<sup>th</sup> February 2011 at Lonavala.

□ Deshpande, N.D. (2010), "Influence of economic downturn on tourism and hotel industry." at NBNCO, Kusgaon in the proceedings of *The National Seminar on Challenges of global Recession for Indian Business Sector* dated January 8<sup>th</sup> 2010, sponsored by University of Pune.

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OF THE FACULTY MEMBERS OF HOTEL MANAGEMENT AT S.I.H.M.C.T., LONAVALA-410 401.**

**Details of Research Thesis**

□ Deshpande, N.D.(2010), “*Safeguarding the services of hotel professionals by ensuring secret security checks on its employees, workforce and guests*”.  
A Pre- doctoral hospitality research dissertation thesis in fulfilment to the award of Master of Philosophy viz. ‘**M.Phil in ‘Hospitality Management’**’ .