

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)



S.K.N SINHGAD SCHOOL OF BUSINESS MANAGEMENT, AMBEGAON (BK), PUNE

STUDENT SATISFACTIONSURVEY ACADEMIC YEAR 2018-2019

Guidelines for Students

Institute would like know about Teaching – Learning and Evaluation in college, which will help to upgrade the quality of teaching learning. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Instructions to Fill the Questionnaire

- All questions should be compulsorily
- Each question has five responses, choose the most appropriate
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Name- _____

Email- _____

Department- _____

In which year you are studying- _____

Sr. No	Particulars	Your opinion				
		4	3	2	1	0
1	How much of the syllabus was covered in the class?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<p>4 – 85 to 100%</p> <p>3 – 70 to 84%</p> <p>2 – 55 to 69%</p> <p>1 – 30 to 54%</p> <p>0 – Below 30%</p>					
2	<p>How well did the teachers prepare for the classes?</p> <p>4 – Thoroughly</p> <p>3 – Satisfactorily</p> <p>2 – Poorly</p> <p>1 – Indifferently</p> <p>0 – Won't teach at all</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<p>How well were the teachers able to communicate?</p> <p>4 – Always effective</p> <p>3 – Sometimes effective</p> <p>2 – Just satisfactorily</p> <p>1 – Generally ineffective</p> <p>0 – Very poor communication</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4	<p>The teacher's approach to teaching can best be described as</p> <p>4 – Excellent</p> <p>3 – Very good</p> <p>2 – Good</p> <p>1 – Fair</p> <p>0 – Poor</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5	<p>Fairness of the internal evaluation process by the teachers.</p> <p>4 – Always fair</p> <p>3 – Usually fair</p> <p>2 – Sometimes unfair</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<p>1 – Usually unfair</p> <p>0 – Unfair</p>					
6	<p>Was your performance in assignments discussed with you?</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – Never</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7	<p>The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.</p> <p>4 – Regularly</p> <p>3 – Often</p> <p>2 – Sometimes</p> <p>1 – Rarely</p> <p>0 – Never</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8	<p>The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.</p> <p>4 – Significantly</p> <p>3 – Very well</p> <p>2 – Moderately</p> <p>1 – Marginally</p> <p>0 – Not at all</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9	<p>The institution provides multiple opportunities to learn and grow.</p> <p>4 – Strongly agree</p> <p>3 – Agree</p> <p>2 – Neutral</p> <p>1 – Disagree</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	0 – Strongly disagree					
10	<p>Teachers inform you about your expected competencies, course outcomes and programme outcomes.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – Never</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11	<p>Your mentor does a necessary follow-up with an assigned task to you.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – I don't have a mentor</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12	<p>The teachers illustrate the concepts through examples and applications.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – Never</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13	<p>The teachers identify your strengths and encourage you with providing right level of challenges.</p> <p>4 – Fully</p> <p>3 – Reasonably</p> <p>2 – Partially</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<p>1 – Slightly</p> <p>0 – Unable to</p>					
14	<p>Teachers are able to identify your weaknesses and help you to overcome them.</p> <p>4 – Every time</p> <p>3 – Usually</p> <p>2 – Occasionally/Sometimes</p> <p>1 – Rarely</p> <p>0 – Never</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15	<p>The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.</p> <p>4 – Strongly agree</p> <p>3 – Agree</p> <p>2 – Neutral</p> <p>1 – Disagree</p> <p>0 – Strongly disagree</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16	<p>The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.</p> <p>4 – To a great extent</p> <p>3 – Moderate</p> <p>2 – Some what</p> <p>1 – Very little</p> <p>0 – Not at all</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17	<p>Teachers encourage you to participate in extracurricular activities.</p> <p>4 – Strongly agree</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<p>3 – Agree</p> <p>2 – Neutral</p> <p>1 – Disagree</p> <p>0 – Strongly disagree</p>					
18	<p>Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.</p> <p>4 – To a great extent</p> <p>3 – Moderate</p> <p>2 – Some what</p> <p>1 – Very little</p> <p>0 – Not at all</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19	<p>What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.</p> <p>4 – Above 90%</p> <p>3 – 70 – 89%</p> <p>2 – 50 – 69%</p> <p>1 – 30 – 49%</p> <p>0 – Below 29%</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20	<p>The overall quality of teaching-learning process in your institute is very good.</p> <p>4 – Strongly agree</p> <p>3 – Agree</p> <p>2 – Neutral</p> <p>1 – Disagree</p> <p>0 – Strongly disagree</p>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21	Give three observation / suggestions to improve the overall	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	teaching – learning experience in your institution.					
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Submit